Spider Strategies®

> *The Spider Strategies Scoreboard™ solution allows valuable time to be spent analyzing data for timely decision-making - rather than collecting the data itself.*

George (Allen) Abbott
Program Manager

U.S. ARMY SHARP
A Spider Strategies Case Study

Organization

The U.S. Army Sexual Harassment/Assault Response and Prevention is responsible for the Army's sexual harassment prevention efforts. The Army G-1 SHARP Program Office directs the Army's efforts in the prevention of and response to sexual harassment, sexual assault, and associated retaliatory behaviors. It integrates Army SHARP policy and ensures effective communications with internal and external stakeholders. As a Commanders' program, leaders are required to deliver effective prevention initiatives and ensure compliance with response and reporting requirements for allegations of sexual violence and retaliatory behaviors. The SHARP Program is comprised of approximately 3,000 credentialed Program Managers, Sexual Assault Response Coordinators, Victim Advocates, and Trainers around the world who are available to help leaders implement their programs.

SHARPSM
U.S.ARMY
SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION

Challenge

The Army SHARP program office needed a solution to communicate and track results across all Army Commands and installations worldwide. Making unit-specific sexual harassment and assault data readily available for analysis and presentation to Army Commanders and other staff agencies was a fundamental requirement.

An additional challenge was finding a solution that could display and report the sexual harassment and assault data so it could be viewed and analyzed by leadership at Army installations - as well as within actual chains of commands.

Solution

The U.S. Army SHARP Program office implemented Scoreboard™ from Spider Strategies, Inc. - which powers the Army Strategic Management System (SMS). Scoreboard™ facilitates metrics construction, data importation, and dashboard displays for the Army's units. There are currently more than 400 SHARP metrics and nearly a dozen SHARP common operating pictures and custom reports available through the SHARP-SMS deployment of Scoreboard™. Using both location and unit chain of command coding, dashboards have been created displaying numbers of assaults by time period, by report date, gender, age, rank and location demographics - as well as workload of the staff in managing cases.

"The demographics dashboard is exactly what my commander has been asking for…"

- Sexual Assault Response Coordinator

Results

With the implementation of Spider Strategies' Scoreboard™ software, the U.S. Army leadership has a highly effective tool for tracking and visualizing the effectiveness of its initiatives and metrics within a unified organization-wide solution.

The use of location and unit chain of command coding makes it possible for sexual harassment and assaults to be analyzed by specific Army units regardless of the location of subordinate organizations. This unit and location-specific case and demographic data are powerful tools for the local leadership in developing strategies to address and reduce incidents at their unique unit or installation with their specific case history.

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Intrafocus is an authorised reseller of Spider Strategies® software and related services for Europe, the Middle East and Africa.

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